

Ben Franske

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ADDRESS
6104 Arbour Ave
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EDUCATION

Spring 2005-Present
University of Minnesota

Minneapolis, MN

Program of Study: Ph. D. Work and Human Resource Education (Sp. Technology/Engineering Education)

- Begun Fall 2006

Program of Study: M.Ed. Technology Education (Engineering Education)

- Graduated Spring 2006
- GPA 4.0

Fall 2001-Fall 2004
University of Wisconsin - Stout

Menomonie, WI

Recipient-Baldrige Award, 2001

Program of Study: BS in Telecommunication Systems, Minor: Training & Human Resources Devel.

- Graduated December 2004 *Magna Cum Laude*
- GPA 3.888
- GPA in program 3.986

1987-2001
Edina Public Schools

Edina, MN

- Graduated May 2001 with honors.

SKILLS & TECHNOLOGIES

- Proficient with computer and network hardware, specifically system integration, design, installation and troubleshooting.
- Software Experience: Windows, Linux, BSD, Apache, FTP, SSH, MS Office, Postfix, Exim and Sendmail (MTAs), SAMBA, Cisco IOS, Cisco CatOS, Adtran.

PROFESSIONAL CERTIFICATIONS

- CCNA, CCDA, CCNP, CCDP (Recertified April 2006)
- Microsoft Certified Professional (Windows XP)
- CompTIA A+

GOVERNMENT LICENSES

- State of Minnesota: Power Limited Technician (Electrical License)
- Federal Communications Commission: Amateur Radio Operator

EXPERIENCE

June 2005-December 2005

POPP Telecom

Golden Valley, MN

Collocation & Fiber Optics Engineer

- Managed the installation of a 35 site fiber optic backbone
- ILEC/CLEC dark fiber troubleshooting and repair
- Internet backbone fiber migration project
- Adtran and Cisco carrier class equipment configuration
- Collocation equipment troubleshooting and repair at ILEC facilities
- Installation and configuration of SNMP monitoring tools
- Assisted NOC Engineers with troubleshooting and repair

January 2005-June 2005

State Fund Mutual

Bloomington, MN

IT Assistant

- Assist IT with company reorganization
- Configuration and roll-out of new PCs
- Special research projects as assigned by CIO
- Server, PC and Printer troubleshooting and repair

May 2004-August 2004

Digi International

Minnetonka, MN

IT Intern

- Evaluated, recommended and implemented and trained employees on anti-spyware initiative
- Assisted in design phase and recommendations for network upgrade initiative
- Day-to-day operation and maintenance of ROLM PBX phone system
- Configuration and roll-out of new PCs
- Server, PC, Printer, Network and Phone troubleshooting and repair
- Remote support for worldwide users

Sept. 2001-January 2004

Ameritech/Cisco Lab

Menomonie, WI

UW-Stout

Student Technician

- Install and manage NT/Linux Servers
- Install and manage Cisco routing and switching equipment
- Troubleshoot, repair and upgrade network equipment, servers, desktops and laptops
- Provide instruction and assistance regarding computers and networking to classes, small groups and individuals
- Assist in the development and implementation of strategies for the Telecommunications Systems Program at UW-Stout

May 2003-August 2003

State Fund Mutual

Bloomington, MN

IT Intern

- Evaluated, recommended and implemented PC/SQL based phone console
- Configured and installed Cisco RAS routers
- Configuration and roll-out of new PCs
- Configured and installed new server software
- Server, PC and Printer troubleshooting and repair

May 2002-Present

Light N Trax

Minneapolis, MN

Information Technology Advisor

- Install, manage and upgrade Linux servers and Windows PCs

- Recommend and implement network strategies
- Install, troubleshoot and repair conventional and Martin Intelligent stage lighting systems
- Provide technical support for computers and network infrastructure

May 2000-Present

Ben Franske Consulting

Edina, MN

Contractor

- Provide complete home network, phone and video system design and installation
- Provide in home network and computer support and upgrades
- Provide telephone troubleshooting and support
- Provide rental equipment, installation, maintenance, support and troubleshooting of theatrical and AV technologies

VOLUNTEER EXPERIENCE

- Edina Schools: Theater upkeep, recommend purchases and theater policies, set up and maintain theatrical and AV equipment. Production assistant for all major productions during high school career.
- Catholic Youth Camp: One to three weeks per summer for four years, general volunteer work, maintenance and repair of facilities, assistant chef.
- UW-Stout Amateur Radio Club: Founder and former president.
- UW-Stout Campus Radio: Consulting Engineer and Historian.
- Twin Cities Habitat for Humanity: Carpenter.
- Various Nonprofit Orgs: Event set up and teardown, AV equipment set up and operation, PC repair and consulting.

INTERESTS and ACTIVITIES

- UW-Stout Amateur Radio Club (Founder), computers, networking, electronics, technology, mechanics, repair, science, theater, history and volunteering.
- Audio/video recording and mixing.

AWARDS and HONOR SOCIETIES

- Member of the UW-Stout Academic Honor Society
- Member of the Honor Society of Phi Kappa Phi at the University of Minnesota
- Educational Testing Service Recognition of Excellence (Top 15% Nationwide)

REFERENCES

References and letters of recommendation available upon request.